

2020 COVERED CALIFORNIA FAQs

Lucile Packard Children's Hospital Stanford and Stanford Children's Health
Effective 01/01/20

1. Is Lucile Packard Children's Hospital Stanford (LPCH) contracted with any Individual and Family Plans (IFP) available for purchase on the Covered California Exchange for hospital services?

Lucile Packard Children's Hospital Stanford is contracted with the following Covered California plans:

- Valley Health Plan HMO
- Blue Shield Trio HMO (*assigned medical group must refer and authorize all services at LPCH*)

2. Is Stanford Children's Health contracted with any Individual and Family Plans (IFP) available for purchase on the Covered California Exchange for physician services?

Stanford Children's Health physicians are contracted with the following Covered California plans:

- Blue Shield Trio HMO
 - *Primary Care Services: Scroll to end of document for list of eligible Primary Care Physicians (PCPs)*
 - *Specialist Services: For Blue Shield Trio HMO members, the selected medical group (John Muir Physician Network, Hill Physicians Medical Group, Santa Clara County IPA (SCCIPA, etc.) must refer and authorize all services provided by Stanford Children's Health specialists.*
- LPCH physicians located in Alameda and Contra Costa counties are in-network in the Blue Shield IFP PPO product.
- Valley Health Plan HMO (*specialist services only*)

3. Is Lucile Packard Children's Hospital (LPCH) contracted with any Individual and Family Plans (IFP) that are available for purchase outside of the Covered California Exchange for hospital services?

Lucile Packard Children's Hospital Stanford is in-network with the following plan:

- Health Net PPO (*must be purchased via Health Net or through a licensed insurance agent*)

4. Is Stanford Children's Health contracted with any Individual and Family Plans (IFP) that are available for purchase outside of the Covered California Exchange for physician services?

Children's Health physicians are in-network with the following plans:

- Health Net PPO (*must be purchased via Health Net or through a licensed insurance agent*)
- LPCH physicians located in Alameda and Contra Costa counties are in-network in the Blue Shield IFP PPO product.

5. My child comes to Stanford Children's Health for transplant related services. Which IFP plans include LPCH as in-network?

Stanford Children's Health and its transplant physicians are contracted with the following Covered California plans or directly from the health plan (aka "mirrored plans) for transplant related services:

- Blue Shield PPO
- Blue Shield Trio HMO
- Anthem Blue Cross EPO
- Health Net EPO
- Health Net PPO (*must be purchased via Health Net or through a licensed insurance agent*)

6. I purchased an Anthem Blue Cross EPO plan (Pathway/Pathway X) through Covered California. Is my plan accepted at Stanford Children's Health?

No, Stanford Children's Health is not in-network with Anthem's Covered California individual/family EPO plan products. For Anthem Blue Cross Pathway/Pathway X plans, all hospital and physician services at Stanford Children's Health are out-of-network.

7. I purchased a Blue Shield plan through Covered California. Is my plan accepted at Stanford Children's Health?

- Lucile Packard Children's Hospital Stanford is in-network with the Blue Shield Trio HMO plan for hospital services.
- Physician services must be authorized by the Trio HMO member's selected medical group. Certain Stanford Children's Health PCPs are considered contracted via their affiliations with John Muir Physicians Network, Hill Physicians Medical Group, or SCCIPA. Please scroll to the end of this document for a list of eligible physicians.
- LPCH physicians located in Alameda and Contra Costa counties are in-network in the Blue Shield IFP PPO product.

NOTE: Lucile Packard Children's Hospital Stanford is not in-network with Blue Shield IFP PPO plans.

8. I purchased a Health Net EPO plan through Covered California. Is my plan accepted at Stanford Children's Health?

No, Stanford Children's Health is not in-network with Health Net's Covered California individual/family PureCare EPO plan products. However, Health Net does sell an individual/family PPO plan outside of the Covered California Exchange, which does include Lucile Packard Children's Hospital Stanford and Stanford Children's Health physicians as in-network.

9. I purchased an Individual and Family plan directly ("off the exchange") from Anthem Blue Cross or Health Net. Are these plans accepted by Stanford Children's Health?

No, individual/family Anthem Blue Cross EPO, and Health Net EPO plans purchased directly from the health plan access the same provider network as the products offered on the Covered California Exchange.

Note: Health Net individual/family PPO plan is different than their EPO plan.

- *Stanford Children's Health is in-network with Health Net individual/family PPO plans.*
- *Stanford Children's Health is out of network for their individual/family EPO plans.*

10. I purchased a Valley Health HMO plan through Covered California. Is my plan accepted at Stanford Children's Health?

Yes, both Lucile Packard Children's Hospital Stanford and Stanford Children's physicians are in-network for specialty services only. A Stanford Children's PCP cannot be selected as your PCP.

11. I purchased a health plan through Covered California which is not a plan mentioned in any other FAQ on this website. Is my plan accepted at Stanford Children's Health?

Stanford Children's Health is likely out-of-network with your plan and you should call the member service telephone number on your insurance card to confirm.

12. I have a Covered California Small Business Plan (formerly known as SHOP.) Is my plan accepted at Stanford Children's Health?

Both Lucile Packard Children's Hospital Stanford and Stanford Children's physicians are in-network with the Blue Shield PPO/ HMO* (*specialty services only*) and Health Net PPO Small Business/SHOP plans.

13. Is Stanford Health Care contracted with any Small Business Plans that are available for purchase outside of the Covered California Exchange for hospital and physician services?

Yes, Stanford Health Care is in-network with Cigna's Local Plus product offered in Northern California counties (must be purchased via Cigna).

14. I have a Blue Shield of California group plan offered through my employer. Is this plan accepted by Stanford Children's Health?

It's likely that your plan is accepted by Stanford Children's Health, but you should call the member service telephone number on your insurance card to confirm. You should also ask if the services you are seeking are considered a covered benefit, as not all procedures are covered by health plans. (cosmetic, experimental, etc.)

15. I have an Anthem Blue Cross of California group plan offered through my employer. Is this plan accepted by Stanford Children's Health?

It's likely that your plan is accepted by Stanford Children's Health, but you should call the member service telephone number on your insurance card to confirm. You should also ask if the services you are seeking are considered a covered benefit, as not all procedures are covered by health plans. (cosmetic, experimental, etc.)

16. I signed up for a Covered California plan that does not include my doctor as in-network. Can I switch my plan?

In previous years, Covered California has allowed members to switch their plan before the end of enrollment deadline. The deadline for enrollment this year is 12/15/2019 . Please contact Covered California (<http://coveredca.com/> or (800) 300-1506) or a broker to inquire about switching health plans.

17. My child has been coming to Stanford Children's Health for treatment before 1/1/2020 and now my new Covered California plan is not accepted here. What should I do?

You should review your health care insurance policy provisions for "Continuity of Care" to see if you might qualify for continuing services for a limited period of time. In addition, your health plan will be able to advise you of your options.

18. I live in Alameda County. Are there any plans available to purchase on the Covered California Exchange or directly through the health plans that include Stanford Children’s Health as in-network providers?

Stanford Children’s Health is in-network with the Blue Shield Trio HMO plan for hospital services. Your selected medical group must refer you and authorize any services provided by Stanford Children’s Health specialist physicians. Certain Stanford Children’s Health PCPs are considered contracted via their affiliations with John Muir Physician Network, Hill Physicians Medical Group, and SCCIPA. Please scroll to the end of this document for a list of eligible PCPs.

19. Is Covered California the same as MediCal?

No.

20. Is Covered California the same as Obamacare?

The Patient Protection and Affordable Care Act (PPACA) passed by the U.S. Congress in 2010, is also sometimes referred to as Obamacare. PPACA details all the requirements for implementation of the law. One element of implementation calls for the establishment of “insurance exchanges” which are online marketplaces where people can purchase health insurance. The name of the Exchange in the State of California is “Covered California.”

21. Is Covered California a health plan?

No. Covered California (aka the Exchange) is an online market place where people can shop, compare and purchase health insurance for individuals/families and small businesses.

22. Is there a health plan that is offered through Covered California that you would recommend?

The needs of each individual seeking insurance coverage are unique. You should call a Covered California representative at 1-800-300-1506 or go to their website www.coveredca.com for more information specific to you or your family.

Where can I go to get more information on Covered California?

For more information on Covered California, you can visit the Covered California FAQ page at <http://www.coveredca.com/faqs/> or call a representative at 1-800-300-1506.

Addendum to 2020 Blue Shield Trio HMO Status

John Muir Physician Network

When assigned to John Muir Physician Network, the following Stanford Children's Health providers are eligible to be selected as a PCP. Please contact your health plan or John Muir to inquire about being assigned to these providers

Last	First
Ash, MD	Richard
Bahm, MD	Sarah
Basi, MD	Sukhjit
Chan Jordan, MD	Sarah
Chiong, MD	Vicente
Chauhan, MD	Prachi
Erburu, MD	Lisa
Gupta, MD	Ruchi
Huang, MD	Harry
Lee Yu, MD	Yvonne
Leikam, MD	Johnette
Lembach, MD	Lara
McConlogue, MD	Joelle
Militar, MD	Sheryl
Moilanen, MD	Brita
Quan, MD	Cynthia
Ramchandran, MD	Asha
Sen, MD	Sumit
Shah, MD	Neena
Sorourbakhsh, MD	Shahrzad
Thaikkendiyil, MD	Parvathy
Vijayvargiya, MD	Poonam
West, MD	Emily
Yu, MD	Albert

Santa Clara County IPA (SCCIPA)

When assigned to SCCIPA, the following Stanford Children's Health providers are eligible to be selected as a PCP. Please contact your health plan or SCCIPA to inquire about being assigned to these providers

Last	First
Chadarevian-Zorian	Rita
Drucker	Bryan
Griswold	Jenny
Hays	Tobias
Kapoor	Jerina
Varamini	Nadereh
Del Signore	Claire
Halaburka	Christine
Ferrari	Patricia
Hughes	Marybeth
Strickland	Christianne
Hayashi	Tomomi

Gowan	Jesspreet
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Hill Physicians Medical Group

When assigned to Hill Physicians Medical Group, the following Stanford Children's Health providers are eligible to be selected as a PCP. Please contact your health plan or Hill Physicians to inquire about being assigned to these providers.

Last	First
Ash, MD	Richard D.
Bahm, MD	Sarah
Basi, MD	Sukhjot
Boal, MD	Hannah
Brinkley, MD	Paula
Buchanan, MD	Christine
Chan-Jordan, MD	Sarah
Chauhan, MD	Prachi
Chiong, MD	Vincent Anthony
Erburu, MD	Lisa A.
Gerwein, MD	Katya T
Gupta, MD	Ruchi
Hong, MD	Tina S.
Huang, MD	Harry
Hussain, MD	Tasmina
Lee Yu, MD	Yvonne
Leikam, MD	Johnette
Lembach, MD	Lara A
Linn, MD	Michael B.
McConlogue, MD	Joelle
Militar, MD	Sheryl
Miller, MD	Margaret
Moilanen, MD	Brita C.
Pereira, MD	Sharlene
Perlman, MD	Janet
Quan, MD	Cynthia A.
Ramchandran, MD	Asha
Sen, MD	Sumit
Shah, MD	Neena
Singler, MD	Jennifer
Sorourbakhsh, MD	Shahzad
Stevens, MD	Monica
Thaikkendiyil	Parvathy
Vijayvargiya, MD	Poonam
Werne, MD	Alison
West, MD	Emily
Yu, MD	Albert M.