

2021 COVERED CALIFORNIA FAQs

Stanford Children's Health is comprised of the hospital ("LPCH") and doctors ("Physicians") Effective 01/01/21

1. Is LPCH contracted with any Individual and Family Plans (IFP) available for purchase on the Covered California Exchange for hospital services?

LPCH is contracted with the following Covered California plans:

- Valley Health Plan HMO
- Blue Shield Trio HMO (*assigned medical group must refer and authorize all services at LPCH*)

2. Are the Physicians contracted with any Individual and Family Plans (IFP) available for purchase on the Covered California Exchange for physician services?

The Physicians are contracted with the following Covered California plans:

- Blue Shield Trio HMO
 - *Primary Care Services (PCP): Scroll to end of document for list of PCPs available through affiliation through selected community medical groups.*
 - *Specialist Physician Services: For Blue Shield Trio HMO members, the selected medical group (John Muir Physician Network, Hill Physicians Medical Group, Santa Clara County IPA (SCCIPA), Brown and Toland Medical Group, Mills Peninsula Medical Group, etc.) must refer and authorize all services provided by our Specialists.*
- Physicians located in Alameda and Contra Costa counties are in-network in the Blue Shield IFP PPO product.
- Valley Health Plan HMO (*specialist services only*)

3. Is LPCH contracted with any Individual and Family Plans (IFP) that are available for purchase outside of the Covered California Exchange for hospital services?

LPCH is in-network with the following plan:

- Health Net PPO (*must be purchased via Health Net or through a licensed insurance agent*)

4. Are the Physicians contracted with any Individual and Family Plans (IFP) that are available for purchase outside of the Covered California Exchange for physician services?

The Physicians are in-network with the following plans:

- Health Net PPO (*must be purchased via Health Net or through a licensed insurance agent*)
- Physicians located in Alameda and Contra Costa counties are in-network in the Blue Shield IFP PPO product.

5. My child comes to LPCH for transplant related services. Which IFP plans include LPCH and Physicians as in-network?

LPCH and its transplant Physicians are contracted with the following Covered California plans or directly from the health plan (aka "mirrored plans) for transplant related services:

- Blue Shield PPO
- Blue Shield Trio HMO
- Anthem Blue Cross EPO
- Health Net EPO
- Health Net PPO (*must be purchased via Health Net or through a licensed insurance agent*)

6. I purchased an Anthem Blue Cross EPO plan (Pathway/Pathway X) through Covered California. Is my plan accepted at LPCH and Physicians?

No, LPCH and Physicians are not in-network with Anthem's Covered California individual/family EPO plan products. For Anthem Blue Cross Pathway/Pathway X plans, all LPCH and Physician services are out-of-network.

7. I purchased a Blue Shield plan through Covered California. Is my plan accepted by LPCH and Physicians?

- LPCH is in-network with the Blue Shield Trio HMO plan for hospital services.
- Physician services may be covered but must be authorized by the Trio HMO member's selected medical group. Certain Primary Care Physicians (PCPs) are contracted through John Muir Physicians Network, Hill Physicians Medical Group, Santa Clara County IPA (SCCIPA) Brown and Toland Medical Group and Mills Peninsula Medical Group. Please scroll to the end of this document for a list of eligible physicians.
- Physicians located in Alameda and Contra Costa counties are in-network in the Blue Shield IFP PPO product.

NOTE: LPCH is not in-network with Blue Shield IFP PPO plans.

8. I purchased a Health Net EPO plan through Covered California. Is my plan accepted at LPCH?

No, LPCH and Physicians are not in-network with Health Net's Covered California individual/family PureCare EPO plan products. However, Health Net sells an individual/family PPO plan outside of the Covered California Exchange, which includes LPCH and Physicians as in-network.

9. I purchased an Individual and Family plan directly ("off the exchange") from Anthem Blue Cross or Health Net. Are these plans accepted by LPCH?

No, individual/family Anthem Blue Cross EPO, and Health Net EPO plans purchased directly from the health plan access the same provider network as the products offered on the Covered California Exchange.

Note: Health Net individual/family PPO plan is different than their EPO plan.

- *LPCH and Physicians are in-network with Health Net individual/family PPO plans.*
- *LPCH and Physicians are out of network for their individual/family EPO plans.*

10. I purchased a Valley Health HMO plan through Covered California. Is my plan accepted at LPCH?

Yes, both LPCH and Physicians are in-network for specialty services only. A Physician that is a PCP cannot be selected as your PCP.

11. I purchased a health plan through Covered California which is not a plan mentioned in any other FAQ on this website. Is my plan accepted at LPCH?

LPCH and Physicians are likely out-of-network with your plan and you should call the member service telephone number on your insurance card to confirm.

12. I have a Covered California Small Business Plan (formerly known as SHOP.) Is my plan accepted at LPCH?

Both LPCH and Physicians are in-network with the Blue Shield PPO/ HMO* (*specialty services only*) and Health Net PPO Small Business/SHOP plans.

13. Are LPCH and Physicians contracted with any Small Business Plans that are available for purchase outside of the Covered California Exchange for hospital and physician services?

Yes, LPCH and Physicians are in-network with Cigna's Local Plus product offered in Northern California counties (must be purchased via Cigna).

14. I have a Blue Shield of California group plan offered through my employer. Is this plan accepted by LPCH and Physicians?

It's likely that your plan is accepted, but you should call the member service telephone number on your insurance card to confirm. You should also ask if the services you are seeking are considered a covered benefit, as not all procedures are covered by health plans. (cosmetic, experimental, etc.)

15. I have an Anthem Blue Cross of California group plan offered through my employer. Is this plan accepted by LPCH and Physicians?

It's likely that your plan is accepted, but you should call the member service telephone number on your insurance card to confirm. You should also ask if the services you are seeking are considered a covered benefit, as not all procedures are covered by health plans. (cosmetic, experimental, etc.)

16. I signed up for a Covered California plan that does not include my doctor as in-network. Can I switch my plan?

In previous years, Covered California has allowed members to switch their plan before the end of enrollment deadline. The deadline for enrollment this year is January 31, 2021. Please contact Covered California (<http://coveredca.com> or (800) 300-1506) or a broker to inquire about switching health plans.

17. My child has been coming to LPCH and Physicians for treatment before 1/1/2021 and now my new Covered California plan is not accepted here. What should I do?

You should review your health care insurance policy provisions for "Continuity of Care" to see if you might qualify for continuing services for a limited period of time. In addition, your health plan will be able to advise you of your options.

18. I live in Alameda County. Are there any plans available to purchase on the Covered California Exchange or directly through the health plans that include LPCH and Physicians as in-network providers?

LPCH is in-network with the Blue Shield Trio HMO plan for hospital services. Your selected medical group must refer you and authorize any services provided by Specialist Physicians. Certain PCPs are contracted through their affiliations with John Muir Physician Network, Hill Physicians Medical Group, and Brown and Toland. Please scroll to the end of this document for a list of eligible PCPs in your County.

19. Is Covered California the same as MediCal?

No.

20. Is Covered California the same as Obamacare?

The Patient Protection and Affordable Care Act (PPACA) passed by the U.S. Congress in 2010, is also sometimes referred to as Obamacare. PPACA details all the requirements for implementation of the law. One element of implementation calls for the establishment of "insurance exchanges" which are

online marketplaces where people can purchase health insurance. The name of the Exchange in the State of California is “Covered California.”

21. Is Covered California a health plan?

No. Covered California (aka the Exchange) is an online marketplace where people can shop, compare and purchase health insurance for individuals/families and small businesses.

22. Is there a health plan that is offered through Covered California that you would recommend?

The needs of each individual seeking insurance coverage are unique. You should call a Covered California representative at 1-800-300-1506 or go to their website www.coveredca.com for more information specific to you or your family.

Where can I go to get more information on Covered California?

For more information on Covered California, you can visit the Covered California FAQ page at <http://www.coveredca.com/faqs> or call a representative at 1-800-300-1506.

2021 Blue Shield Trio HMO PCP Availability

John Muir Physician Network

If you are enrolled with this medical group, the following PCPs may be selected. Please contact your health plan or medical group to inquire about choosing this PCP. Note that this list may change from time to time so consult with your medical group or health plan for the most up to date information.

Last	First
Ash, MD	Richard
Bahm, MD	Sarah
Basi, MD	Sukhjit
Chan Jordan, MD	Sarah
Chiong, MD	Vicente
Chauhan, MD	Prachi
Erburu, MD	Lisa
Gupta, MD	Ruchi
Huang, MD	Harry
Lee Yu, MD	Yvonne
Leikam, MD	Johnette
Lembach, MD	Lara
McConlogue, MD	Joelle
Militar, MD	Sheryl
Moilanen, MD	Brita
Quan, MD	Cynthia
Ramchandran, MD	Asha
Sen, MD	Sumit
Shah, MD	Neena
Sorourbakhsh, MD	Shahrzad
Thaikkendiyil, MD	Parvathy
Vijayvargiya, MD	Poonam
Werne, MD	Alison
West, MD	Emily
Yu, MD	Albert

Hill Physicians Medical Group

If you are enrolled with this medical group, the following PCPs may be selected. Please contact your health plan or medical group to inquire about choosing this PCP. Note that this list may change from time to time so consult with your medical group or health plan for the most up to date information.

Last	First
Ash, MD	Richard D.
Bahm, MD	Sarah
Basi, MD	Sukhjit
Boal, MD	Hannah
Brinkley, MD	Paula
Buchanan, MD	Christine

Chan-Jordan, MD	Sarah
Chauhan, MD	Prachi
Chiong, MD	Vincent Anthony
Erburu, MD	Lisa A.
Gerwein, MD	Katya T
Gupta, MD	Ruchi
Hong, MD	Tina S.
Huang, MD	Harry
Hussain, MD	Tasmina
Lee Yu, MD	Yvonne
Leikam, MD	Johnette
Lembach, MD	Lara A
Linn, MD	Michael B.
McConlogue, MD	Joelle
Militar, MD	Sheryl
Moilanen, MD	Brita C.
Pereira, MD	Sharlene
Perlman, MD	Janet
Quan, MD	Cynthia A.
Ramchandran, MD	Asha
Roitshteyn, MD	Misha
Sen, MD	Sumit
Shah, MD	Neena
Singler, MD	Jennifer
Sorourbakhsh, MD	Shahzad
Stevens, MD	Monica
Strelitz, MD	Lauren
Thaikkendiyil	Parvathy
Vijayvargiya, MD	Poonam
Werne, MD	Alison
West, MD	Emily
Yu, MD	Albert M.

Santa Clara County IPA (SCCIPA)

If you are enrolled with this medical group, the following PCPs may be selected. Please contact your health plan or medical group to inquire about choosing this PCP. Note that this list may change from time to time so consult with your medical group or health plan for the most up to date information.

Last	First
Chadarevian-Zorian, MD	Rita
Del Signore, MD	Claire
Drucker, MD	Bryan
Gowan, MD	Jesspreet
Griswold, MD	Jenny
Halaburka, MD	Christine

Hayashi, MD	Tomomi
Hays, MD	Tobias
Hughes, MD	Marybeth
Kapoor, MD	Jerina
Strickland, MD	Christianne
Varamini, MD	Nadereh

Brown and Toland Medical Group

If you are enrolled with this medical group, the following PCPs may be selected. Please contact your health plan or medical group to inquire about choosing this PCP. Note that this list may change from time to time so consult with your medical group or health plan for the most up to date information.

Last	First
Boal, MD	Hannah
Brinkley, MD	Paula
Gerwein, MD	Katya
Hong, MF	Tina
Jina, MD	Asmita
Linn, MD	Michael
Perlman, MD	Janet
Sen, MD	Sumit
Stevens, MD	Monika
Strelitz, MD	Lauren

Mills Peninsula Medical Group

If you are enrolled with this medical group, the following PCPs may be selected. Please contact your health plan or medical group to inquire about choosing this PCP. Note that this list may change from time to time so consult with your medical group or health plan for the most up to date information.

Last	First
Baird, MD	Carina
Hart-Cooper, MD	Jeffery
Jindal, MD	Vanita
Kaufman, MD	Jennifer
Tan, MD	Jeffery
Tanaka, MD	Tara
Wanderman, MD	David
Wang, MD	Peter Chi-Tung
Yang, MD	Jenny
Yuan, MD	Jean
Zivitz, MD	Kali