

2023 COVERED CALIFORNIA FAQs

Lucile Packard Children's Hospital and Stanford Medicine Children's Health Physicians
Effective 01/01/2023

1. Is Covered California the same as MediCal?

No.

2. Is Covered California a health plan?

No. Covered California (aka the Exchange) is an online marketplace where people can shop, compare and purchase health insurance for individuals/families and small businesses.

3. Is there a health plan that is offered through Covered California that you would recommend?

The needs of each individual seeking insurance coverage are unique. You should call a Covered California representative at 1-800-300-1506 or go to their website www.coveredca.com for more information specific to you or your family.

4. Is Lucile Packard Children's Hospital (LPCH) contracted with any Individual and Family Plans (IFP) which are available for purchase on the Covered California Exchange for hospital services?

LPCH is contracted with the following Covered California plans:

- Valley Health Plan
- Blue Shield Trio HMO (*assigned medical group must refer and authorize all services at LPCH*)

5. Are the Physicians contracted with any Individual and Family Plans (IFP) which are available for purchase on the Covered California Exchange for physician services?

The Physicians are contracted with the following Covered California plans:

- Blue Shield Trio HMO
 - Primary Care Services (PCP): Scroll to end of document for list of eligible PCPs
 - Specialist Physician Services: For Blue Shield Trio HMO members, the selected medical group (John Muir Physician Network, Hill Physicians Medical Group, Santa Clara County IPA (SCCIPA), Brown and Toland Medical Group, Mills Peninsula Medical Group.) must refer and authorize all services provided by our Specialists.
- Blue Shield IFP PPO product (only Physicians located in Alameda and Contra Costa counties are in-network)
- Valley Health Plan (*specialist services only*)

6. Is LPCH contracted with any Individual and Family Plans (IFP) that are available for purchase outside of the Covered California Exchange for hospital services?

- No.

7. Are the Physicians contracted with any Individual and Family Plans (IFP) that are available for purchase outside of the Covered California Exchange for physician services?

The Physicians are in-network with the following plans:

- Blue Shield IFP PPO product (only Physicians located in Alameda and Contra Costa counties are in-network)

8. My child comes to LPCH for transplant related services. Which IFP plans include LPCH and Physicians as in-network?

LPCH and its transplant Physicians are contracted with the following Covered California plans on and off the Exchange for **all transplant related services including pre and post care**:

- Anthem Blue Cross EPO

LPCH and its transplant Physicians are contracted with the following Covered California plans on and off the Exchange for **inpatient transplant services only**:

- Blue Shield PPO
- Blue Shield Trio HMO

9. I purchased an Anthem Blue Cross EPO plan (Pathway/Pathway X) through Covered California. Is my plan accepted at LPCH and Physicians?

No, LPCH and Physicians are not in-network with Anthem’s Covered California individual/family EPO plan products. For Anthem Blue Cross Pathway/Pathway X plans, all LPCH and Physician services are out-of-network.

10. I purchased a Blue Shield plan through Covered California. Is my plan accepted by LPCH and Physicians?

- LPCH is in-network with the Blue Shield Trio HMO plan for hospital services.
- Physician services may be covered but must be authorized by the Trio HMO member’s selected medical group. Certain Primary Care Physicians (PCPs) are contracted through John Muir Physicians Network, Hill Physicians Medical Group, Santa Clara County IPA (SCCIPA) Brown and Toland Medical Group and Mills Peninsula Medical Group. Please scroll to the end of this document for a list of eligible physicians.
- Physicians located in Alameda and Contra Costa counties are in-network with the Blue Shield IFP PPO product.

NOTE: LPCH is not in-network with Blue Shield IFP PPO plans.

11. I purchased a Health Net EPO plan through Covered California. Is my plan accepted at LPCH?

No, LPCH and Physicians are not in-network with Health Net’s Covered California individual/family PureCare EPO plan products

12. I purchased an Individual and Family plan directly (“off the exchange”) from Anthem Blue Cross. Is this plan accepted by LPCH?

No, Anthem Blue Cross individual/family EPO, plan-purchased directly from the health plan is not accepted.

Note: LPCH and Physicians are out of network with all Anthem Blue Cross individual/family plans, whether purchased on or off the exchange.

13. I purchased an Individual and Family Plan for Valley Health plan through Covered California. Is my plan accepted at LPCH? Yes, both LPCH and Physicians are in-network for specialty services.

Referrals and authorizations are required for specialty services. We are not contracted to provide PCP services, except for patients enrolled with Santa Clara County IPA (SCCIPA). The following PCPs in SCCIPA participate as PCPs for VHP Covered California.

Valley Health Plan Covered California

The following Primary Care Physicians (PCPs) are contracted with Santa Clara County IPA (SCCIPA)

Last	First
Ahmed, MD	Amina
Chadarevian-Zorian, MD	Rita
Del Signore, MD	Claire
Drucker, MD	Bryan
Griswold, MD	Jenny
Hayashi, MD	Tomomi
Hays, MD	Tobias
Hughes, MD	Marybeth
Kapoor, MD	Jerina
Li, MD	Anqi
Li, MD	Virginia
Varamini, MD	Nadereh

14. I purchased a health plan through Covered California which is not a plan mentioned in any other FAQ on this website. Is my plan accepted at LPCH?

LPCH and Physicians are likely out-of-network with your plan and you should call the member service telephone number on your insurance card to confirm.

15. I have a Covered California Small Business Plan (formerly known as SHOP.) Is my plan accepted at LPCH?

Both LPCH and Physicians are in-network with the Blue Shield PPO/ HMO* (*specialty services only*) and Health Net PPO Small Business/SHOP plans.

16. Are LPCH and Physicians contracted with any Small Business Plans that are available for purchase outside of the Covered California Exchange for hospital and physician services?

No.

17. I have a Blue Shield of California group plan offered through my employer. Is this plan accepted by LPCH and Physicians?

It's likely that your plan is accepted, but you should call the member service telephone number on your insurance card to confirm. You should also ask if the services you are seeking are considered a covered benefit, as not all procedures are covered by health plans. (Cosmetic, experimental, etc.)

18. I have an Anthem Blue Cross of California group plan offered through my employer. Is this plan accepted by LPCH and Physicians?

It's likely that your plan is accepted, but you should call the member service telephone number on your insurance card to confirm. You should also ask if the services you are seeking are considered a covered benefit, as not all procedures are covered by health plans. (Cosmetic, experimental, etc.)

19. I signed up for a Covered California plan that does not include my doctor as in-network. Can I switch my plan?

In previous years, Covered California has allowed members to switch their plan before the end of enrollment deadline. The deadline for enrollment this year is January 31, 2023. Please contact Covered California (<http://coveredca.com> or (800) 300-1506) or a broker to inquire about switching health plans.

20. My child has been coming to LPCH and Physicians for treatment before 1/1/2023 and now my new Covered California plan is not accepted here. What should I do?

You should review your health care insurance policy provisions for “Continuity of Care” (COC) to see if you might qualify for continuing services for a limited period of time. If you do qualify for COC, you must initiate request for continuance with your insurance plan. In addition, your health plan will be able to advise you of your options.

21. I live in Alameda County. Are there any plans available to purchase on the Covered California Exchange or directly through the health plans that include LPCH and Physicians as in-network providers?

LPCH is in-network with the Blue Shield Trio HMO plan for specialty services. Your selected medical group must refer you and authorize any services provided by Specialist Physicians. Certain PCPs are contracted through their affiliations with John Muir Physician Network, Hill Physicians Medical Group,

Santa Clara County IPA, Mills Peninsula Medical Group and Brown and Toland. Please scroll to the end of this document for a list of eligible PCPs in your County.

Where can I go to get more information on Covered California?

For more information on Covered California, you can visit the Covered California FAQ page at <http://www.coveredca.com/faqs> or call a representative at 1-800-300-1506.

See Blue Shield Trio HMO PCP list below ...

2023 Blue Shield TRIO Participating PCPs

Aspire Health

When assigned to Aspire Health Plan, the following Stanford Children's Health providers are eligible to be selected as a PCP. Please contact your health plan or Brown and Toland to inquire about being assigned to these providers.

Last	First
Bennett, MD	James
Dwelle, MD	Todd
Lee, MD	Cynthia
Liu, MD	Sara
Mulgrew, MD	Kirk
Pederson, MD	Julia
Tao, MD	Yani

Brown and Toland Medical Group

When assigned to Brown and Toland Medical Group, the following Stanford Children's Health providers are eligible to be selected as a PCP. Please contact your health plan or Brown and Toland to inquire about being assigned to these providers.

Last	First
Baird, MD	Carina
Boal, MD	Hannah
Brinkley, MD	Paula
Chopra, MD	Sareena
Frazeo, MD	Giana
Gerwein, MD	Katya
Harper, MD	Lauren
Hart-Cooper, MD	Geoffrey
Hong, MF	Tina
Jina, MD	Asmita
Jindal, MD	Vanita
Kaplan, MD	Jessica
Kaufman, MD	Jennifer
Linn, MD	Michael
Makar, MD	Jasmin
Perlman, MD	Janet
Sen, MD	Sumit
Stevens, MD	Monika
Strelitz, MD	Lauren
Syed, MD	Ambreen
Tan, MD	Jeffrey
Tanaka, MD	Tara
Tessler, MD	Sheva
Ullom, MD	Jody
Vande-Guchte, MD	John
Wanderman, MD	David

Wang, MD	Peter
Yang, MD	Jenny
Yuan, MD	Jean
Zivitz, MD	Kali

Hill Physicians Medical Group

When assigned to Hill Physicians Medical Group, the following Stanford Children's Health providers are eligible to be selected as a PCP. Please contact your health plan or Hill Physicians to inquire about being assigned to these providers.

Last	First
Ash, MD	Richard D.
Basi, MD	Sukhjit
Bhullar, MD	Rajroop
Boal, MD	Hannah
Brinkley, MD	Paula
Chan-Jordan, MD	Sarah
Chauhan, MD	Prachi
Chiong, MD	Vincent Anthony
Erburu, MD	Lisa A.
Fahden, MD	Nora
Gerwein, MD	Katya T
Gowan, MD	Jesspreet
Gupta, MD	Ruchi
Hong, MD	Tina S.
Huang, MD	Harry
Hussain, MD	Tasmina
Jina, MD	Asmita
Landrith, MD	Kindra
Leikam, MD	Johnette
Lembach, MD	Lara A
Linn, MD	Michael B.
McConlogue, MD	Joelle
Moilanen, MD	Brita C.
Pereira, MD	Sharlene
Perlman, MD	Janet
Quan, MD	Cynthia A.
Ramchandran, MD	Asha
Rico, MD	Ramona
Sen, MD	Sumit
Shah, MD	Neena
Sorourbakhsh, MD	Shahzad
Stevens, MD	Monica
Strelitz, MD	Lauren

Thaikkendiyil	Parvathy
Velasco, MD	Alyssa
Vijayvargiya, MD	Poonam
Werne, MD	Alison
West, MD	Emily

John Muir Physician Network

When assigned to John Muir Physician Network, the following Stanford Children’s Health providers are eligible to be selected as a PCP. Please contact your health plan or John Muir to inquire about being assigned to these providers.

Last	First
Basi, MD	Sukhjot
Bhullar, MD	Rajroop
Boyd, MD	Christine
Chan Jordan, MD	Sarah
Chauhan, MD	Prachi
Chiong, MD	Vicente
Erburu, MD	Lisa
Fahden, MD	Nora
Gowan, MD	Jesspreet
Gupta, MD	Ruchi
Huang, MD	Harry
Hussain, MD	Tasmina
Landrith, MD	Kindra
Lembach, MD	Lara
McConlogue, MD	Joelle
Moilanen, MD	Brita
Moilanen, MD	Brita
Quan, MD	Cynthia
Ramchandran, MD	Asha
Sen, MD	Sumit
Shah, MD	Neena
Sorourbakhsh, MD	Shahrazad
Tamashiro Tairaku, MD	Paula
Thaikkendiyil, MD	Parvathy
Velasco, MD	Alyssa Bianca
Vijayvargiya, MD	Poonam
Werne, MD	Alison
West, MD	Emily

Santa Clara County IPA (SCCIPA)

When assigned to SCCIPA, the following Stanford Children’s Health providers are eligible to be selected as a PCP. Please contact your health plan or SCCIPA to inquire about being assigned to these providers.

Last	First
Ahmed, MD	Amina
Chadarevian-Zorian, MD	Rita
Del Signore, MD	Claire
Drucker, MD	Bryan
Griswold, MD	Jenny
Hayashi, MD	Tomomi
Hays, MD	Tobias
Hughes, MD	Marybeth
Kapoor, MD	Jerina
Li, MD	Anqi
Li, MD	Virginia
Varamini, MD	Nadereh