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Greetings! Thank you to everyone who has completed the Peer Mentor survey. We've heard from 37 hospitals – but of course would love to hear from more of you – If you have not completed the survey here is the [link](#). We plan to share survey findings at an upcoming webinar September 24th 10am PST. click [here](#) to register.

Early input from partner hospitals resulted in the launch of a series of work groups. The first was the Metrics and Measures Workgroup. Since January, a group of pediatric hospitals have met to share current program metrics as well as explore new measurement options. We've had lively discussions on: what could be measured, which metric forms to use, and how to track program data.

New PMLC workgroups are planned: defining the role of the parent mentor; building peer mentor resiliency; and increasing program visibility. Anyone who has completed a survey is eligible to join one of our the PMLC workgroups.

Thanks to the Lucile Packard Foundation for Children's Health for supporting the PMLC.



Learn more about our work: pmlc.stanfordchildrens.org.

Staff Introductions



Kate provides media support for the Parent Mentor Learning Center. In this capacity she oversees the development of videos and podcasts for the Learning Center members.

Kate Mayer has worked in the Department of Family-Centered Care at Stanford Medicine Children's Health since 2019. She serves on Family Advisory Councils, works in patient safety, writes blog entries and makes training videos for parent mentors and parent-to-parent educators. Kate's son was treated for biphenotypic leukemia and had a bone marrow transplant at Stanford Medicine Children's Health.

Join our upcoming Webinar!

Join us for our first webinar on **September 24th at 10AM PST**, where we will introduce the PMLC's goals and activities, present key findings from our recent survey of pediatric peer mentor programs across the US and Canada and share opportunities to get involved.

[Click Here to Register for the Webinar](#)

Our Survey is Still Live!

We continue to welcome participation in the **Survey of Peer Support in Pediatric Healthcare Settings**. Survey results will help guide our future activities. It is intended for three different groups: peer mentors, supervisors of peer mentor programs and those who are planning to start peer mentor program.

We welcome respondents from the US, Canada and beyond! Here is a link to the survey: [Survey of Peer Support in Pediatric Healthcare Settings](#)

WINNING MOMENTS



Lucile Packard
Children's Hospital
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The role of **Parent Mentors** at **Stanford Medicine Children's Hospital** is multifaceted, including providing patient safety education to families at the bedside. Through the **Parent-to-Parent (P2P) program**, mentors conduct education rounds twice a week on every hospital unit, including maternity. They meet with patients, parents, and family members to share information on hand hygiene, fall prevention, skin injury identification, and infection prevention—helping build patient safety partnerships between families and bedside nurses.

Over the past four years, P2P mentors have connected with the parents of **14,500 patients**—23% of all hospital admissions. Of those families, 95% received hand hygiene education, 80% received fall prevention education, and more than half received infection prevention information. In partnership with Patient Safety, P2P mentors also increase rounding when CLABSI rates trend upward on a unit, ensuring families receive timely education and supporting hospital safety efforts.

Do you have a winning moment you're excited about? Please email us, and we will be sure to include it in a future newsletter!

