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Hello Everyone, Metrics are an important part of any program – but for emerging peer mentor programs data is essential. Program data helps to message program reach and productivity. It promotes program visibility – and ideally, helps to generate program funding. But the challenge is that collecting, collating and utilizing data takes resources – and many mentor programs lack resources for data management.

To help address this challenge, the PMLC created a three-tiered approach to metric management that starts with a limited resource approach and concludes with a high tech – high resource approach.

Want to learn more? Sign up for our 4-session workshop entitled Metrics & Measures, where we will explore: different data collection formats; data visualization formats; and ways data can promote your program.

To sign up for the Metrics and Measures workshop: [Click Here](#)

[Learn more about our work: pmlc.stanfordchildrens.org](http://pmlc.stanfordchildrens.org)

Staff Introductions



Mariel provides information and resources related to developing and sustaining Family Advisory Councils. Mariel is an assistant manager in the Department of Family-Centered Care at Stanford Medicine Children's Health. As a part of her role, Mariel handles new parent onboarding and coordinates the department's 14 Family Advisory Councils. In that capacity, she supports the FAC leads and creates monthly education modules for all parent advisors. Mariel has a young adult son, who was born with a complex congenital heart defect.

Join our upcoming Webinar!



Join us for our webinar on **October 29th at 10AM PST**, for our next Parent Mentor Learning Center webinar! We'll discuss the importance of metrics for peer mentor programs and approaches to data collection.

We are excited to feature PMLC Partner Sandi Oelhaupl, Coordinator of Family-to-Family Connections at Alberta Children's Hospital, who will present her program and share her innovative approach to program metrics.

[Click Here to Register for the Webinar](#)

Missed Our September Webinar?

If you couldn't make it to our last webinar, don't worry! You can catch the full session recording anytime on our YouTube channel.

[Watch the Webinar Here](#)

WINNING MOMENTS



This month the winning moment goes to a group of hospitals who are starting or sustaining **Bereavement Mentor programs**. Over the last few months, the PMLC has been working with bereavement programs in several hospitals – **Christus Children's, Colorado Children's, St. Jude and Stanford Children's**. These mentor programs provide incredible support to parents who have lost a child and have a wealth of knowledge and experience. However, they face many challenges to recruit and sustain mentors in this challenging role and often work in isolation.

In response, the PMLC is launching a Bereavement Parent Mentor Workgroup. Participating hospitals will collaborate to develop a guide for other pediatric hospitals who want to start or improve a bereavement mentor program in their home institution. We will also host a series of activities so programs can connect, share achievements, and learn from one another's challenges. We're excited to support this collaborative effort and will share updates on the workgroup's progress in future newsletters. **Stay tuned!**

Do you have a winning moment you're excited about? Please email us, and we will be sure to include it in a future newsletter!

