



Virtual Visit Program

 **Stanford
Children's Health**

 **Stanford | MEDICINE**

Checklist to participate

Patient/Caregiver has:

- An activated MyChart account with known username and password.
- A mobile device that can connect to internet via WiFi (cellular data not recommended) or for laptop/desktop instructions, visit virtualvisit.stanfordchildrens.org.
- Downloaded the Stanford Children's Health and Zoom Cloud Meeting apps.
- Read the financial responsibility statement below*.

Tips for your visit

Set it up: Download the Stanford Children's Health app prior to your visit and go through the instructions and necessary steps.

Plan it out: Plan to take your virtual visit from a location with reliable WiFi and privacy.

Ask your questions: Contact the clinic ahead of time with any questions or concerns about your virtual visit.

Ready to go: Be prepared and ready for your visit **5-10 minutes** prior to appointment time.

** Virtual visits are professional services for which the patient, or his or her guardian, must accept full financial responsibility in accordance with the regular rates and terms of Stanford Children's Health. This includes all deductibles and co-payments that may be required by your health plan. You are encouraged to confirm coverage of virtual visits with your health plan.*

virtualvisit.stanfordchildrens.org

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Our Stanford Children's Health Virtual Visit program connects the patient/family with their provider through a secure live-video system.

Receive care from the comfort and convenience of your home.

How to connect to your virtual visit via mobile device*

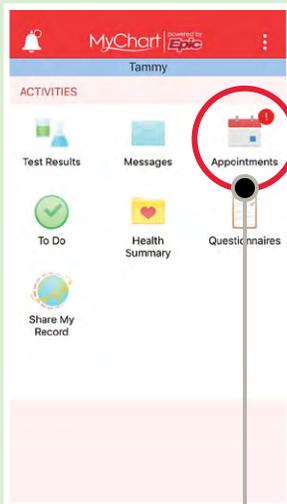
Please contact your clinic for any further questions.



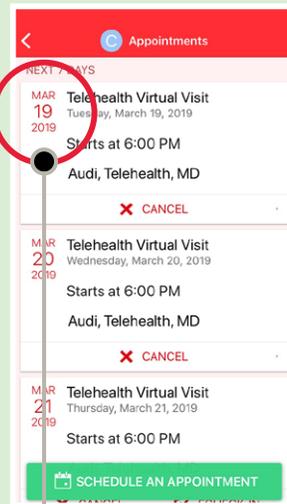
Step 1: Download the Stanford Children's Health and Zoom Cloud Meeting apps from your preferred app store.



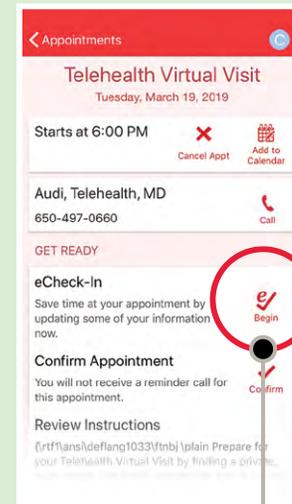
Step 2: Tap the MyChart icon to log in.



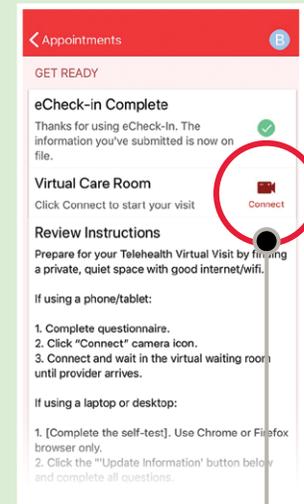
Step 3: Tap on Appointments to view your scheduled visits.



Step 4: Select your upcoming virtual visit appointment.



Step 5: Save time and complete your pre-registration now.



Step 6: Tap on the "Connect" camera button and you will be placed into the virtual visit waiting room.

* For laptop/desktop instructions visit virtualvisit.stanfordchildrens.org