

2024 COVERED CALIFORNIA FAQs
Lucile Packard Children's Hospital
and Lucile Packard Children's Hospital Medical Group
Effective 01/01/2024

1. Is Covered California the same as Medi-Cal?

No.

2. Is Covered California a health plan?

No. Covered California (aka the Exchange) is an online marketplace where people can shop, compare, and purchase health insurance for individuals, families, and small business.

3. Is there a health plan offered through Covered California that you recommend?

The needs of each individual seeking insurance coverage are unique. You should contact a Covered California representative at 1-800-300-1506 or go to their website www.coveredca.com for more information specific to you or your family.

4. Is Lucile Packard Children's Hospital contracted with any Individual and Family Plans (IFP) available for purchase on or off the Covered California Exchange for hospital services?

Yes, Lucile Packard Children's Hospital is contracted with the following plans:

- Aetna CVS Health HMO. Assigned medical group must refer and authorize all services. This plan is offered in Contra Costa and Alameda counties only.
- Blue Shield Trio HMO. Assigned medical group must refer and authorize all services.
- Valley Health Plan HMO. An approved authorization is required for all services at Lucile Packard Children's Hospital. This plan is only offered in Santa Clara, San Benito, and Monterey Counties only.
- Lucile Packard Children's Hospital does not participate in any Individual and Family Plan **PPO** plans, on or off the Covered CA Exchange.

5. Is Lucile Packard Children's Hospital Medical Group contracted with any Individual and Family

Plans (IFP) available for purchase on or off the Covered California Exchange for physician services?

Yes, Lucile Packard Children’s Hospital Medical Group is contracted with the following plans:

- Aetna CVS Health HMO
 - Specialist Physician Services: For Aetna CVS Health HMO members, the selected medical group (John Muir Physician Network or Hill Physicians Medical Group) must refer and authorize all services provided by our Specialists.
 - Primary Care Services (PCP): Scroll to end of document for list of eligible Aetna CVS Health HMO PCPs.

- Blue Shield IFP PPO product (only Physicians located in Alameda and Contra Costa counties are in-network)

- Blue Shield Trio HMO
 - Specialist Physician Services: For Blue Shield Trio HMO members, the selected medical group (John Muir Physician Network, Hill Physicians Medical Group, Santa Clara County IPA (SCCIPA), Brown and Toland Medical Group, Mills Peninsula Medical Group.) must refer and authorize all services provided by our Specialists.
 - Primary Care Services (PCP): Scroll to end of document for list of eligible Blue Shield Trio HMO PCPs

- Valley Health Plan HMO
 - Specialist Physician Services: Valley Health Plan must refer and authorize all services provided by our Specialists.
 - This plan is only offered in Santa Clara, San Benito, and Monterey Counties only.
 - We are not contracted to provide PCP services, except for patients enrolled with Santa Clara County IPA (SCCIPA). The following PCPs in SCCIPA participate as PCPs for VHP Covered California.

Valley Health Plan Covered California

The following Primary Care Physicians (PCPs) are contracted with Santa Clara County IPA (SCCIPA)

Last	First
Ahmed, MD	Amina
Chadarevian-Zorian, MD	Rita
Cirone, MD	Molly
Del Signore, MD	Claire

Drucker, MD	Bryan
Griswold, MD	Jenny
Hayashi, MD	Tomomi
Hays, MD	Tobias
Hughes, MD	Marybeth
Kapoor, MD	Jerina
Li, MD	Anqi
Li, MD	Virginia
Varamini, MD	Nadereh
Varma, MD	Mekhla

6. My child comes to Lucile Packard Children’s Hospital for transplant related services. Which plans include Lucile Packard Children’s Hospital as in-network?

LPCCH and its transplant Physicians are contracted with the following Covered California plans on and off the Exchange for **all transplant related services including evaluation, pre-transplant, transplant procedure, and post-transplant care:**

- Blue Shield Trio HMO*
- Blue Shield Small Business Plan HMO/PPO (SHOP)*
- All Anthem Covered California plans including, but not limited to, Anthem Blue Cross EPO**

* Physician services under the HMO may be out-of-network.

** Anthem may require a network exception based on your plan. Network exceptions are ultimately the decision of your plan to allow services at Stanford Health Care.

LPCCH and its transplant Physicians are contracted with the following Covered California plan on and off the Exchange for **transplant procedure and limited post-transplant services only. Evaluation, pre-transplant and extended post-transplant care are not contracted.**

- Blue Shield IFP PPO (excludes Kidney Transplant*)

*Kidney Transplant is out-of-network for evaluation, pre-transplant, transplant procedure and post-transplant services.

7. I purchased a health plan through Covered California which is not mentioned in one of the other FAQ’s. Is my plan accepted at Lucile Packard Children’s Hospital?

Lucile Packard Children’s Hospital and Physicians are out-of-network with your plan, but we encourage you to call the member service telephone number on your insurance card to confirm.

8. I have a Covered California Small Business Plan (SHOP.) Is my plan accepted at Stanford Health Care?

Yes, Lucile Packard Children’s Hospital and its physicians are in-network with the following plan:

- Blue Shield SHOP

9. Is Stanford Health Care contracted with any other Small Business Plans (SHOP) that are available for purchase on or off the Covered California Exchange for hospital and physician services?

No.

10. I signed up for a Covered California plan that does not include my doctor as in-network, can I switch my plan?

Please contact Covered California at <http://www.coveredca.com>, (800) 300-1506) or a broker to inquire about switching health plans.

11. My child has been coming to Lucile Packard Children’s Hospital for treatment and now my new Covered California plan is not accepted here, what should I do?

We encourage you to review your health care insurance policy on provisions for “Continuity of Care” to see if you might qualify for continuing services for a limited period of time. In addition, your health plan should be able to advise you of your options.

Where can I go to get more information on Covered California?

For more information on Covered California, you can visit the Covered California at <https://www.coveredca.com/support/contact-us/> or call a representative at 1-800-300-1506

2024 Blue Shield TRIO Participating PCPs

Aspire Health

When assigned to Aspire Health Plan, the following Stanford Children’s Health providers are eligible to be selected as a PCP. Please contact your health plan or Brown and Toland to inquire about being assigned to these providers.

Last	First
Bennett, MD	James
Lee, MD	Cynthia
Liu, MD	Sara
Mulgrew, MD	Kirk
Pederson, MD	Julia
Tao, MD	Yani
Yu, MD	Albert

Brown and Toland Medical Group

When assigned to Brown and Toland Medical Group, the following Stanford Children’s Health providers are eligible to be selected as a PCP. Please contact your health plan or Brown and Toland to inquire about being assigned to these providers.

Last	First
Baird, MD	Carina
Boal, MD	Hannah
Brinkley, MD	Paula
Fraze, MD	Giana
Gerwein, MD	Katya
Harper, MD	Lauren
Hart-Cooper, MD	Geoffrey
Hong, MF	Tina
Jina, MD	Asmita
Jindal, MD	Vanita
Kadon, MD	Kurt
Kaplan, MD	Jessica
Kaufman, MD	Jennifer
Le, MD	Camha
Makar, MD	Jasmin
Mehta, DO	Pooja
Perlman, MD	Janet
Renschler, MD	Kelsey
Sen, MD	Sumit
Shahin, MD	Farah
Stevens, MD	Monika
Strelitz, MD	Lauren

Brown and Toland Medical Group continued...

Last	First
Tan, MD	Jeffrey
Tanaka, MD	Tara
Tessler, MD	Sheva
Vande-Guchte, MD	John
Wanderman, MD	David
Yang, MD	Jenny
Yuan, MD	Jean
Zivitz, MD	Kali

Hill Physicians Medical Group

When assigned to Hill Physicians Medical Group, the following Stanford Children’s Health providers are eligible to be selected as a PCP. Please contact your health plan or Hill Physicians to inquire about being assigned to these providers.

Last	First
Ash, MD	Richard
Basi, MD	Sukhjit
Bhullar, MD	Rajroop
Boal, MD	Hannah
Brinkley, MD	Paula
Chan-Jordan, MD	Sarah
Chauhan, MD	Prachi
Chiong, MD	Vincent Anthony
Erburu, MD	Lisa A.
Fahden, MD	Nora
Gerwein, MD	Katya T
Gowan, MD	Jesspreet
Gupta, MD	Ruchi
Hong, MD	Tina S.
Huang, MD	Harry
Hussain, MD	Tasmina
Jina, MD	Asmita
Landrith, MD	Kindra
Leikam, MD	Johnette
Lembach, MD	Lara A
McConlogue, MD	Joelle
Mehta, MD	Pooja
Militar, MD	Sheryl
Moilanen, MD	Brita C.
Pereira, MD	Sharlene
Perlman, MD	Janet

Hill Physicians Medical Group continued...

Last	First
Quan, MD	Cynthia A.
Ramchandran, MD	Asha
Rico, MD	Ramona
Sen, MD	Sumit
Shah, MD	Neena
Soroubakhsh, MD	Shahzad
Stevens, MD	Monica
Strelitz, MD	Lauren
Tamashiro Tairaku, MD	Paula
Thaikkendiyil	Parvathy
Werne, MD	Alison
West, MD	Emily

John Muir Physician Network

When assigned to John Muir Physician Network, the following Stanford Children's Health providers are eligible to be selected as a PCP. Please contact your health plan or John Muir to inquire about being assigned to these providers.

Last	First
Basi, MD	Sukhjot
Bhullar, MD	Rajroop
Boyd, MD	Christine
Chan Jordan, MD	Sarah
Chauhan, MD	Prachi
Chiong, MD	Vicente
Erburu, MD	Lisa
Fahden, MD	Nora
Gowan, MD	Jesspreet
Gupta, MD	Ruchi
Huang, MD	Harry
Hussain, MD	Tasmina
Landrith, MD	Kindra
Lembach, MD	Lara
McConlogue, MD	Joelle
Moilanen, MD	Brita
Quan, MD	Cynthia
Ramchandran, MD	Asha
Rico, MD	Ramona
Sen, MD	Sumit
Shah, MD	Neena
Soroubakhsh, MD	Shahzad
Tamashiro Tairaku, MD	Paula

John Muir Physician Network continued...

Last	First
Thaikkendiyil, MD	Parvathy
Vallis, MD	Graham
Werne, MD	Alison
West, MD	Emily

Santa Clara County IPA (SCCIPA)

When assigned to SCCIPA, the following Stanford Children's Health providers are eligible to be selected as a PCP. Please contact your health plan or SCCIPA to inquire about being assigned to these providers.

Last	First
Ahmed, MD	Amina
Cirone, MD	Molly
Chadarevian-Zorian, MD	Rita
Del Signore, MD	Claire
Drucker, MD	Bryan
Griswold, MD	Jenny
Hayashi, MD	Tomomi
Hays, MD	Tobias
Hughes, MD	Marybeth
Kapoor, MD	Jerina
Li, MD	Anqi
Li, MD	Virginia
Varamini, MD	Nadereh
Varma, MD	Mekhla

2024 Aetna CVS Health HMO Participating PCPs

Hill Physicians Medical Group

When assigned to Hill Physicians Medical Group, the following Stanford Children’s Health providers are eligible to be selected as a PCP. Please contact your health plan or Hill Physicians to inquire about being assigned to these providers.

Last	First
Ash, MD	Richard
Basi, MD	Sukhjot
Bhullar, MD	Rajroop
Boal, MD	Hannah
Brinkley, MD	Paula
Chan-Jordan, MD	Sarah
Chauhan, MD	Prachi
Chiong, MD	Vincent Anthony
Erburu, MD	Lisa A.
Fahden, MD	Nora
Gerwein, MD	Katya T
Gowan, MD	Jesspreet
Gupta, MD	Ruchi
Hong, MD	Tina S.
Huang, MD	Harry
Hussain, MD	Tasmina
Jina, MD	Asmita
Landrith, MD	Kindra
Leikam, MD	Johnette
Lembach, MD	Lara A
McConlogue, MD	Joelle
Mehta, MD	Pooja
Militar, MD	Sheryl
Moilanen, MD	Brita C.
Pereira, MD	Sharlene
Perlman, MD	Janet
Quan, MD	Cynthia A.
Ramchandran, MD	Asha
Rico, MD	Ramona
Sen, MD	Sumit
Shah, MD	Neena
Sorourbakhsh, MD	Shahzad
Stevens, MD	Monica

Hill Physicians Medical Group continued...

Last	First
Strelitz, MD	Lauren
Tamashiro Tairaku, MD	Paula
Thaikkendiyil	Parvathy
Werne, MD	Alison
West, MD	Emily

John Muir Physician Network

When assigned to John Muir Physician Network, the following Stanford Children’s Health providers are eligible to be selected as a PCP. Please contact your health plan or John Muir to inquire about being assigned to these providers.

Last	First
Basi, MD	Sukhjit
Bhullar, MD	Rajroop
Boyd, MD	Christine
Chan Jordan, MD	Sarah
Chauhan, MD	Prachi
Chiong, MD	Vicente
Erburu, MD	Lisa
Fahden, MD	Nora
Gowan, MD	Jesspreet
Gupta, MD	Ruchi
Huang, MD	Harry
Hussain, MD	Tasmina
Landrith, MD	Kindra
Lembach, MD	Lara
McConlogue, MD	Joelle
Moilanen, MD	Brita
Quan, MD	Cynthia
Ramchandran, MD	Asha
Rico, MD	Ramona
Sen, MD	Sumit
Shah, MD	Neena
Sorourbakhsh, MD	Shahzad
Tamashiro Tairaku, MD	Paula
Thaikkendiyil, MD	Parvathy
Vallis, MD	Graham
Werne, MD	Alison
West, MD	Emily